# tonlard 

Englisch - Payment \& Shipping

## Shipping

- The shipping costs for a single item are displayed via the "plus shipping".
- The shipping costs for your order will be displayed in your cart.
- For deliveries to Non-EU countries, additional duties, taxes and charges will be due.
- In countries outside the EU, a basic flat rate shipping costs ("Prices") is calculated. In addition, the fee specified at "weight supplement" multiplied by the weight of the shipment per every started kg applies.


## Delivery time

- We will dispatch stock Items within one business day after receipt of order respectively of payment.
- By advance payment, the delivery period begins on the day after the payment order, for other payments on the day after the conclusion.
- If we receive order and payment until 2:00 PM, stock items will usually dispatched on the same business day.
- Any exceptions to this are specified on the respective product page.
- We will promptly inform you of delivery delays.
- We reserve the right to not deliver a product if it is not available. In this case we will promptly inform you of this and will promptly reimburse returns already completed.


## Shipping costs

- Zone 0 EUR 5,95,- (except for items marked with "free shipping")

Germany

- Zone 1 EUR 14,95,- $\square$

Austria, Belgium, France, Luxembourg, Netherlands

## - Zone 2 EUR 17,95,-

Andorra, Slovakia, Slovenia, Spain, Hungary, Vatican City

## - Zone 3 EUR 19,95,-■

Albania, Belarus, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Gibraltar, Greece, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Macedonia, Moldova, Montenegro, Norway, Poland, Portugal, Romania, Serbia, Switzerland

- Zone 4 EUR 46,95,- + 0,65,- / kg

Algeria, Egypt, Georgia, Israel, Lebanon, Libya, Morocco, Syria, Tunisia, Turkey

- Zone 5 EUR 47,95,- + 1,30,- / kg
$\square$ Armenia, Azerbaijan, Bahrain, India, Indonesia, Iraq, Iran, Japan (+ 1,60,- / kg), Jordan, Canada, Kazakhstan, Qatar, Kuwait, Malaysia, Mexico, Oman, Pakistan, Philippines, Saudi Arabia, Singapore $(+1,60,-/ \mathrm{kg})$, South Africa, South Korea, Taiwan ( $+0,20 / \mathrm{kg}$ ), Thailand, United Arab Emirates, Vietnam

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(+ 0,20 / kg), United States of America (+ 1,05,- / kg)
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- Zone 6 EUR 48,95,- + 2,30,- / kg $\square$ Argentina, Australia (+ 2,90,- / kg), Botswana, Brazil (+ 0,50,- / kg), Chile, New Zealand (+2,90,- / kg), Colombia, Peru, Venezuela


## * Please note:

DHL shipments are delivered international by your local post, not DHL Express! Shipping costs for payment via PayPal or credit card may be higher.

